

MANAGEMENT SYSTEM POLICY STATEMENT

Hepworth PME (Qatar) WLL specialises in the manufacture and fabrication, stocking, distribution and sale of thermoplastic piping systems primarily for the Qatar market. The nature of the company's business places particular emphasis on all employees performing their duties in a quality conscious, environmentally responsible and safe and reliable manner.

Our management system is based on the requirements of BS EN ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018.

The management system policy of Hepworth PME (Qatar) WLL is to provide reasonably priced, quality products and services, with on-time delivery that consistently meet or exceed our customer expectations. Hepworth PME (Qatar) WLL is dedicated to the continual improvement of its products and services and to achieving best practice across the organisation through control of our business processes, employee empowerment and management commitment.

We at Hepworth PME (Qatar) WLL place the highest priority on the health and safety of our employees. management is committed to provide and maintain safe and healthy working environment to eliminate hazards and reduce risks by means of clearly defined processes and through workers engagement in decision-making processes on occupational health and safety performance by effective workers participation and consultation.

The company is committed to taking an active part in protecting natural resources by ensuring that our operations take environment concerns fully into account and we subject our operations to external audits to support this process. Our aim is to develop and manufacture products and services in a manner that prevents our environmental impact. In this connection, we endeavour to motivate, educate and train our employees to carry out their activities in an environmentally responsible manner.

To implement this policy, we focus on the needs of our business with particular reference to consistently meeting the requirements and needs of our customers, making continual improvements and conforming to applicable statutory, regulatory and other requirements and legal obligations.

Our management system is regularly audited and evaluated in order to verify and improve its effectiveness, continual improvement of our management system through achieving our set objectives and targets.

MANAGEMENT SYSTEM POLICY STATEMENT (CONTINUED)

CORE VALUES

The company's core values are:

LEADERSHIP – INITIATIVE – COMMUNITY – COMMITMENT

Leadership

We are proud of our accomplishments but we know that our success would not have been possible without the support of our people. We understand our limitation and know that to achieve excellence, we must constantly self-evaluate, learn and become better.

Initiative

To remain at the forefront, we must anticipate change and seize opportunities as they arise. We maintain a sense of urgency in what we do because we know that every moment counts.

Community

Our products and services have an effect not only on our customers but also on our customers' customers and on the environment. We cannot create long-term value for our shareholders without taking care of our customers, employees and the community.

Commitment

We are passionate about delivering high quality services to our customers and addressing their needs. We hold ourselves to high standards and always keep our promises

This policy will be displayed on notice boards, on the company intranet and is also publicly available on the website. It will be reviewed on a regular basis. This policy has been endorsed and approved by:



Gaëtan Pierrefeu
GENERAL MANAGER

Mesaieed, 19 February 2020